

Contact in case of...

Medical claim



Claim < €500: [secure online platform](#)

Claim > €500: [medical claim form](#)

ACS - Medical Service

Phone number: + 33 (0)1 40 47 91 04

servicemedical@acs-ami.com

153 rue de l'Université - 75007 Paris FRANCE

Direct settlement of your hospitalization or repatriation



Mutuaide Assistance

E-mail: medical@mutuaide.fr

Phone number: Globe PVT/EIC Canada: +33 (0)1 55 98 71 73

Phone number: Globe PVT/WHV: + 33 (0)1 55 98 71 30

Civil liability, baggage or legal assistance claim



ACS – Claim Service

Phone number: + 33 (0)1 40 47 91 04

servicesinistres@acs-ami.com

153 rue de l'Université - 75007 Paris FRANCE

9:30 am

5:30 pm

Monday - Friday

24 / 7

9:30 am

5:30 pm

Monday - Friday